

# Fairland Veterinary Hospital

## Terms & Conditions

*Last updated: January 29, 2026*

Welcome to Fairland Veterinary Hospital. By using our website, booking an appointment, or accessing our veterinary services, you agree to the following Terms & Conditions.

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### 1. Veterinary-Client-Patient Relationship

A veterinary-client-patient relationship (VCPR) is established once our veterinarian has examined your animal and agreed to provide care. We reserve the right to refuse or discontinue services in accordance with applicable laws and professional standards.

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### 2. Consent to Treatment

By presenting your animal for care, you authorize Fairland Veterinary Hospital to examine, diagnose, and treat your pet. While every effort is made to provide high-quality veterinary care that fits all budgets, outcomes cannot be guaranteed.

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### 3. Fees & Payment

- Payment is due at the time services are provided, unless otherwise agreed in writing.
- Treatment estimates, whether verbal or written may be provided where possible, but are not fixed quotes.
- Additional services may be required depending on your animal's condition.

Accepted payment methods: Debit/Credit, Cash, Check with Copy of License on File

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### 4. Deposits & Surgical Procedures

Deposits may be required for drop-off appointments, surgeries, hospitalizations, or advanced procedures.

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## **5. Cancellations & Missed Appointments**

Please provide at least 24 hours' notice for cancellations or rescheduling. Missed or late-cancelled appointments will incur a \$20 fee.

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## **6. Emergencies & Referrals**

In emergency situations, treatment may proceed as medically necessary. We may recommend referral to a specialist or emergency veterinary facility when appropriate.

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## **7. After-Hours Services, by Availability**

After-hours and emergency services will incur additional fees.

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## **8. Medical Records**

Medical records remain the property of Fairland Veterinary Hospital. Copies may be provided upon request with a signed release of records form (these must be picked up in person in the Hospital), in accordance with the OK State Practice Act.

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## **9. Client Responsibilities**

You confirm that:

- You are the legal owner or authorized agent of the animal
- All information provided is accurate and complete

Incomplete or inaccurate information may affect treatment decisions.

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## **10. Animal Safety & Behavior**

For the safety of our staff, clients, and patients, we reserve the right to use appropriate restraint or sedation, or to refuse treatment for animals that pose a safety risk.

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## **11. Abandoned Animals**

Animals not collected within 5 days after notification and completion of treatment may be considered abandoned and handled in accordance with local laws.

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## **12. Limitation of Liability**

Veterinary medicine is not an exact science. Fairland Veterinary Hospital is not responsible for complications or outcomes beyond our reasonable control, except where required by law.

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## **13. Website Use**

All website content is provided for general information only and does not replace professional veterinary advice. Unauthorized use of website content is prohibited.

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## **14. Privacy**

We respect your privacy and handle personal data in accordance with applicable privacy and data protection laws. Please refer to our **Privacy Policy** for more information.

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## **15. Changes to These Terms**

We may update these Terms & Conditions at any time. Continued use of our website or services constitutes acceptance of the updated terms.

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## **16. Governing Law**

These Terms & Conditions are governed by the laws of Oklahoma, USA.