

Fairland Veterinary Hospital

Privacy Policy

Effective Date: January 29, 2026

Practice Name: Fairland Veterinary Hospital

Contact Information: 56520 East Highway 60, Fairland, OK 74343 (918)-676-3235

1. Our Commitment to Privacy

Fairland Veterinary Hospital is committed to protecting the privacy and confidentiality of our clients and patients. This Privacy Policy explains how we collect, use, store, and protect personal information.

2. Information We Collect

We may collect the following types of information:

Client Information

- Name, address, phone number, and email address
- Payment and billing information
- Communication preferences

Patient (Pet) Information

- Pet name, species, breed, age, and medical history
- Diagnostic results, treatment records, and prescriptions

Technical Information (if applicable)

- Website usage data (cookies, IP address)
- Online form submissions or appointment requests

3. How We Use Your Information

We use collected information to:

- Provide veterinary medical care and services
- Maintain accurate medical records
- Communicate about appointments, treatments, and follow-ups
- Process payments and manage accounts
- Comply with legal, regulatory, and professional obligations

4. Information Sharing and Disclosure

We do **not** sell or rent personal information.

We will share information only when necessary:

- With referral clinics, laboratories, or pharmacies for patient care, with appropriate paperwork on file
- With service providers who support our operations (billing, software), under confidentiality agreements
- When required by law, court order, or regulatory authority
- With your written consent

5. Medical Records

Veterinary medical records are the property of Fairland Veterinary Hospital. Clients may request copies or summaries in accordance with applicable laws and professional guidelines and will be required to sign a release of records form in person.

6. Data Security

We take reasonable administrative, technical, and physical measures to protect personal information from unauthorized access, loss, misuse, or disclosure.

7. Client Rights

You have the right to:

- Access and request copies of your information
- Request corrections to inaccurate information
- Withdraw consent for non-essential communications

Requests can be made by contacting us using the information below.

8. Communication

We may contact you via phone, email, or text regarding your pet's care, appointments, reminders, or clinic updates. You may opt out of non-essential communications at any time.

9. Website & Online Services (If Applicable)

Our website may use cookies or third-party tools to improve user experience. Submitting information online is voluntary, and we take reasonable steps to secure online data.

10. Policy Updates

We may update this Privacy Policy from time to time. The most current version will be available at our practice or on our website.

11. Contact Us

If you have questions or concerns about this Privacy Policy or your information, please contact:

Fairland Veterinary Hospital

Phone: (918) 676-3235

Email: reception.fvh@gmail.com